



Planning Support for Local Councils and Communities

Community First offers affordable consultancy services for town and parish councils, who are looking for support with planning. This could include Neighbourhood Plans, Neighbourhood Plan Reviews and other community consultations relating to planning.

Planning for Communities

Community First is a leading local charity that supports people, places and communities in Wiltshire and Swindon.

As a member of the Action with Communities in Rural England (ACRE) network, we are uniquely positioned to understand the needs of rural communities on a range of different issues including planning, Community Led Housing and community development initiatives.

We can offer support, guidance and expert knowledge to local councils and other community organisations through digital and community-based engagement and consultancy services. We have worked with town and parish councils, locally and nationally to offer support with Neighbourhood Planning and associated consultation.

We can help with:

✓ Digital Surveys

We can create complex, user friendly surveys with unlimited questions. Surveys include custom branding, testing, monitoring and technical support. A weekly summary of responses is provided by email and a full password-protected dataset is provided, along with a PDF summary of responses. Paper copies of surveys can also be provided

✓ Analysis and Reporting

We offer analysis and report-writing services, with a detailed overview of findings from online surveys. This includes thematic analysis of open-ended responses and a summary of key themes. Reports can also be branded with your logo and colour scheme.



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“Community First assisted us in the preparation of the Chippenham Neighbourhood Plan by carrying out a set of online Community Surveys for us in 2020 and our online Regulation 14 Consultation Survey in 2022. We were very pleased with the survey work Community First did for us, considering the amount of data that had to be collated. The results reports were clear, concise and user friendly. Community First was able to advise us on survey questions to ask and ably administered the technical end of the online survey platforms, saving us time and allowing us to focus on other aspects of Plan preparation. The professionalism and experience in the field of data collection/analytics, effective communication and time management, and good value of the service provided, means that have recommended, and will continue to recommend, Community First to other groups seeking assistance in preparing their neighbourhood plans.”

Andy Conroy (Head of Planning) - Chippenham Town Council

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“Crudwell Parish Council commissioned Community First to manage the web hosting of our initial consultation for our Neighbourhood Plan Review. Production of the online questionnaire was swift, efficient and helpful. Support during the six weeks was superb with instant response and weekly reports of uptake and the final analysis very useful indeed. We will have no hesitation in using their expert services again.”

Cllr Roy F Lambley (Vice Chairman)
Crudwell Parish Council

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